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ACADEMIC CALENDAR

Where can I find a calendar of important dates and deadlines?

Please visit <http://lockhaven.edu/academics/calendar.html>

BILLING

When will bills be mailed?

Student Accounts mailed paper bills on Friday, Aug. 14. That same day, bills were also made available in myHaven.

BOOKS & COURSE MATERIALS

If we are registered for a first day access book, will it be added to our student bill?

Yes, each textbook that is part of the First Day Access Program will be billed to your student account. You will be able to access them via D2L on the first day of the semester. Learn more about our Virtual Bookstore and the First Day Access Program at <http://www.lockhaven.edu/virtualbookstore/>

How do we purchase physical copies of textbooks?

We offer a video tutorial of the process: https://lhumediasite.passhe.edu/Mediasite/Play/dddb42f5c5514cc090759f11f861f4cc1d?fbclid=IwAR3Rxuli6xK-VhKZUASK9HQRDBqs_n0C2YiEBTGgfmI0tyGe8Qduel3dMyw

Will the LHU University Store be open?

Yes, it sure will! University Store Hours will be:

Special Move-In Week and First Week of Classes:

Thurs. August 20 – Wed., August 26, 8am – 5pm

Normal Hours:

Monday – Friday, 8am – 4pm

Will we be able to pick up course packets in the University Store?

Yes, packets will be available for pickup during business hours.

DINING

Which dining options will be open on campus in fall 2020?

Because of the limited number of students on campus as well as the COVID-19 mitigation efforts, Bentley Dining Hall (aka Upper Bentley) will be the sole dining choice on campus this Fall.

When will Upper Bentley be open for meals?

Bentley Dining Hall will be open during the following times:

Breakfast: Mon - Fri 7:30AM - 8:30AM

Sat - Sun. Closed

Lunch: Mon - Sun 11:30AM - 1:30PM

Dinner: Mon - Sun 4:30PM - 6:00PM

HOUSING & RESIDENCE LIFE

Are we going to be allowed to have visitors come to campus?

Please read through the Fall 2020 On-Campus Housing Guide. It has the answer to this question along with many others. <https://lhup-my.sharepoint.com/.../ETtvFYq...>

Are Flex Dollars and Haven Dollars the same thing?

No, Haven Dollars are not the same as Flex dollars and funds cannot be transferred between the two. Flex Dollars are used in the dining hall and the affiliated dining areas only.

Haven Dollars can be put on your Student I.D. for laundry by visiting the [Haven Dollars website](#) or by visiting the Haven Dollars kiosk in Bentley Dining Hall, next to the ATM. Money additions to a students Haven Dollars account are available instantly for use. Visit <http://www.lockhaven.edu/housing/laundry.html> to learn more.

ID CARDS

When and how will we get our LHU ID cards?

- For those living on-campus, it will be part of their move-in process.
- For those who live locally, but not living on campus, IDs will be issued at the Rec Thursday, 8/20- Sunday, 8/23 between 9 am - 4 pm.
- For those living outside of the area and taking courses online, we will be announcing an online process as soon as it is available.

What do I need to bring with me to get an ID?

All Students MUST Present a Valid Government-Issued Photo Identification Card to Show Proof of Identification in Order to Receive a Lock Haven University Student ID. Examples of Valid Government-Issued Identification Include:

- Valid State Photo Driver's License
- Valid Passport with Photo ID
- Valid Military Photo Identification Card
- Valid State-Issued Photo Identification Card
- Valid Government-Issued Photo Identification Card

NOTE: If a student **does not** have a government-issued photo ID, the student can submit their high school/former college photo ID card **AND** one of the following: social security card, birth certificate, proof of residency or LHU acceptance letter.

If a student cannot provide the above valid documents, an LHU ID **will not** be issued. Original Copies ONLY. Photo Copies WILL NOT Be Accepted.

LIBRARY

Will the library be open this semester?

Both main and Clearfield libraries will be open physically and remotely this fall! Students, faculty and staff will need to swipe their LHU ID card at the front entrance for admission to the building. Physical hours will be:

Main Campus (Stevenson) Library:

- M, W, F: 8:00AM to 4:00PM
- T and Th: 12:00PM to 8:00PM
- Sat and Sun: CLOSED

Clearfield Campus Library:

- M: CLOSED
- T, W, Th, Fri: 10:00AM to 3:00PM
- Sat: CLOSED
- Sun: CLOSED

MAIL AND PACKAGES

What is my mailing address?

Visit <https://lockhaven.edu/housing/mail.html> for details.

Will the mailroom be open this fall?

Yes! The mailroom will be open Monday-Friday from 8-4 pm

Where is the mailroom?

The mailroom is located in the Hursch Nevel Building (behind Durrwatchter and the tennis courts). It is #12 on the virtual map: <http://www.lockhaven.edu/tour/>

MICROSOFT OFFICE 365

Do I need to purchase Microsoft Office?

Each student is allocated five (5) licenses to download during their time with us at LHU. Once they have exhausted these 5 downloads, they will have to purchase MS Office. Once they are no longer an active student, they will need to purchase MS Office. Here's how to download:

- 1) Go to portal.office.com.
- 2) Sign in using LHU email (including @lockhaven.edu) and password.
- 3) Click Install Office Apps.

PARKING

Where can I register my car?

Public Safety has placed on hold the processing of Student Parking Permits/ Payments for now. When classes are open we will start the process again. It has also been decided that expired parking permit enforcement is suspended until Labor Day, giving all a two week grace period. An official notice should be sent to all students, staff and faculty within the next few weeks with instructions on how to proceed from here.

PUB (Parsons Union Building)

What are the PUB hours?

- Monday – Thursday, 8am – 11pm
- Friday, 8am – 8pm
- Closed Saturday and Sunday

REC CENTER

What are the Student Recreation Center Hours?

- **Monday – Friday:** 7:00am -11:00pm.
- **Saturday:** 10:00am 0 11:00pm.
- **Sunday:** 12:00pm – 11:00pm.

SCHEDULE

How can I view my schedule?

Schedules can be viewed on the "Student" tab in the myHaven portal.

How can I tell if my courses are remote/online or face-to-face?

Fall 2020 Information

Fall 2020 schedule changes are continuing to be made to the delivery method for courses and sections. Classes are meeting face-to-face, fully online, or a mix of both face-to-face and online.

- If a class has only one meeting line that states **WEB ON LINE**, then that class is fully online. (This may be referred to as "*asynchronous/online*.")

- If a class shows with **days and times** but a location of either **LHUP or CLFD and ON LINE**, then it is an online class meeting on those specific days and times but students will not be in a classroom as they can attend anywhere online. (This may be referred to as "*real-time remote*" or "*synchronous/online*.")

- If a class shows meeting days, times, and a classroom location, then it is a **face-to-face** class. Students will either attend all classes face-to-face or faculty may rotate students in and out on certain days. The days the students are not sitting in class, they may be participating via zoom. Faculty will be making those arrangements individually. (This may be referred to as "*true face-to-face*," "*hyflex*" or "*rotating students*.")

How will I access my remote courses?

Faculty will send students information, including Zoom links, as appropriate, the week prior to the start of the semester.

STUDENT ACTIVITIES

Will student activities be available this fall?

Our Student Activities and Residence Life Offices are planning activities to engage students virtually, and on-campus for those students in emergency housing. Activity schedules will be distributed to students the first week of classes. Additionally, the Student Recreation Center will operating normal hours beginning the first day of classes, and will also host virtual and on-campus fitness and intramural activities.

WELCOME WEEK

What events are occurring to prepare for the start of the fall semester?

Students are strongly encouraged to participate in all Fall Welcome Week activities. View the schedule of events at <http://lockhaven.edu/orientation/documents/Welcome%20Week%202020.pdf>